

Privacy Policy

We take your privacy seriously. We only ask you to provide information that we need in order to deliver the service or information you have requested.

1. Information We Collect.

a) At this website, your personally identifiable information is collected from you when you use the website to perform certain tasks, such as:

i) When you post or comment on an article or post or send email to us (such as your name and email address).

ii) When you send email to a professional listed in one of the professional directories (such as your name and email address) or when you email a friend about a professional (such as your name and email address and your friend's name and email address). Please note that we do not read or retain the message in your e-mail.

iii) When you call a professional using their number listed in one of the professional directories (such as information about where the call was placed).

iv) When you take a self-test or quiz we collect your responses in order to calculate your score, but we do not store your personally identifiable information, and your identity cannot be determined from your responses. We store aggregated self-test responses to provide performance comparisons for your scores and to improve the tests. Some of the quizzes and tests are administered by a third-party, SurveyMonkey.com, which have their own Privacy Policies concerning information they may collect from users. Please refer to their policies via the Privacy Policy links on the self-test pages.

v) When you subscribe to a publication (such as your name and address).

vi) When you purchase something from us. Your payment information is submitted directly to the credit card processor, who is responsible for its use and security.

vii) When you register to be listed in our directories. We collect information that will be used to create your profile in the directory, such as name, address, email address, as well as such professional information as your qualifications, certifications, the demographic region in which you practice, and your fields of specialty. We collect additional information for our records that may not be displayed as part of your directory profile, but is necessary to check the information you provide or accept payment from you.

b) In addition, like most sites, we use cookies on our pages, sometimes provided by third parties, to help us understand user behavior on our site, as follows:

i) We maintain logs of site usage for purposes such as evaluating user interest in areas of the website, determining which and how many pages are viewed, the buttons that are clicked, the duration of visits, and the types of web browsers used. This data is tracked in aggregate form and is not individually identifiable. The aggregate data may be shared with third parties and the public. We use Google Analytics for this purpose, which involves the use of cookies. If you wish to opt out of tracking cookies or learn more about our data practices, please refer to

our '**Do not sell or share my personal information**' link at the foot of this page below.

2. Our Use of Your Information. We only use information we collect to provide you the services on our website that you request.

a) We may use a software technology called "cookies" to create a personalized Web experience for our users. Cookies cannot be used to find your name, email address, or anything that is uniquely identifying about you, unless you provide that information. We use cookies for those applications that require us to keep track of information to customize results. If you don't have your browser set to accept cookies, certain areas of the website may not function properly.

3. Your Posted Materials. The materials you post on the website, such as articles, posts, directory information and comments, are made available to be seen and read by other users of the website. No such materials are treated confidentially. We will remove your materials from the website at your request, but we cannot give any assurances that such materials are not still available from servers maintained by others (such as search engines or proxy servers) or that others have not already downloaded and stored such materials.

4. Marketing Lists. From time to time, we obtain lists of people who may be interested in our products and services from third-party marketing list suppliers. We use these lists to send direct marketing promotions by mail or by email. We do our best to obtain these lists only from suppliers who collect their lists in compliance with applicable law, but we are not responsible for the conduct and policies of these suppliers. Please note that even if you are a registered customer of ours and have asked us not to use the information you provided to us to send you promotional material, a third-party marketing list supplier may still provide us with your name and address. As a result, you may receive the promotional material sent by us to others on the supplier's list. If you have received a promotion from us and do not wish to receive future promotions, please click on the unsubscribe option in such emails.

5. Limitations. Though we make every effort to preserve your privacy, we cannot guarantee your privacy. Further, we may disclose personal information when required by law or where we have a good-faith belief that such action is necessary to comply with a judicial proceeding, a court order or legal process served on us. We may also disclose personal information in cooperation with a law enforcement request.

6. Data Access and Erasure. In some jurisdictions you may request copies of your personal information or request that your personal information be deleted. Data deletion requests are subject to certain exceptions: for example, if your data is necessary to comply with legal obligations. To exercise your rights, please send a request via email to info@therapycertificationtraining.org with the subject line "Personal Data Request" that (1) provides sufficient information to allow us to verify that you are the individual or represent the individual about whom we have collected Personal Data, and (2) gives us sufficient information to understand and respond to it. We will work to respond within the mandated time frame.

7. Amendment. We reserve the right to change this policy in accordance with the amendment policy in the website's Terms of Use.

Last updated date : 29th day of October, 2024